



**Surrey services working together
for local people**



Residents Survey

**This questionnaire may be
completed by any resident aged 18
or over at this address.**

**Please return as soon as possible in
the Freepost envelope provided
(no stamp needed).**

Waverley Borough Council and Surrey County Council work closely together and with other public services such as the police, health, business and community representatives to make decisions about the provision of services for local people. So we can be certain we are dealing with the issues that concern and matter to you, we need to know what you think it's like to live in your local area.

This questionnaire asks for your opinions about aspects of the quality of life in your local area which we know are important to local people (such as community safety, local services etc). By your local area, we mean the area within 15-20 minutes walking distance from your home. The findings from this survey will be used to see how well you think we and our partners are delivering the services that matter to you, and to decide what needs doing differently in the future.

This is part of a nationwide survey being undertaken to meet government requirements. Please take this opportunity to have your say. It doesn't matter if you've only just moved into the area or if you don't pay council tax. It's important that we hear everybody's views.

To ensure personal information about you is secure, all of your answers will be treated in the strictest confidence and will be stored securely. Responses, which will not include personal information such as names and addresses, will only be used to monitor public services and assess how well they are performing.

If you have any questions or concerns about this survey please do not hesitate to contact Sarah McLaren at Waverley Borough Council on 01483 523148 who will be very happy to help you.

We very much hope you will be able to take part and thank you very much for your help in advance. Please return the completed questionnaire in the FREEPOST envelope provided as soon as possible to QCL Market Research who are analysing the survey on our behalf (no stamp needed).

Mary Orton
Chief Executive
Waverley Borough Council

Richard Shaw
Chief Executive
Surrey County Council

**If you would like this questionnaire in large print, or in a different language,
please contact QCL Market Research on FREEPHONE 0808 2020148**

Section 1: About your local area

Throughout the questionnaire we ask you to think about 'your local area'. When answering, please consider your local area to be the area within 15-20 minutes walking distance from your home.

Q 1 Thinking generally, which of the things below would you say are **most important** in making somewhere a good place to live? Please tick up to **FIVE** boxes only in the left hand column below

Q 2 And thinking about this local area, which of the things below, if any, do you think **most need improving**? Please tick up to **FIVE** boxes only in the right hand column below

	Q1 Most important in making somewhere a good place to live	Q2 Most needs improving in your local area
Access to nature	<input type="checkbox"/> 01	<input type="checkbox"/> 01
Activities for teenagers	<input type="checkbox"/> 02	<input type="checkbox"/> 02
Affordable decent housing	<input type="checkbox"/> 3	<input type="checkbox"/> 3
Clean streets	<input type="checkbox"/> 4	<input type="checkbox"/> 4
Community activities	<input type="checkbox"/> 5	<input type="checkbox"/> 5
Cultural facilities (e.g. libraries, museums)	<input type="checkbox"/> 6	<input type="checkbox"/> 6
Education provision	<input type="checkbox"/> 7	<input type="checkbox"/> 7
Facilities for young children	<input type="checkbox"/> 8	<input type="checkbox"/> 8
Health services	<input type="checkbox"/> 9	<input type="checkbox"/> 9
Job prospects	<input type="checkbox"/> 10	<input type="checkbox"/> 10
The level of crime	<input type="checkbox"/> 11	<input type="checkbox"/> 11
The level of pollution	<input type="checkbox"/> 12	<input type="checkbox"/> 12
The level of traffic congestion	<input type="checkbox"/> 13	<input type="checkbox"/> 13
Parks and open spaces	<input type="checkbox"/> 14	<input type="checkbox"/> 14
Public transport	<input type="checkbox"/> 15	<input type="checkbox"/> 15
Race relations	<input type="checkbox"/> 16	<input type="checkbox"/> 16
Road and pavement repairs	<input type="checkbox"/> 17	<input type="checkbox"/> 17
Shopping facilities	<input type="checkbox"/> 18	<input type="checkbox"/> 18
Sports & leisure facilities	<input type="checkbox"/> 19	<input type="checkbox"/> 19
Wage levels and local cost of living	<input type="checkbox"/> 20	<input type="checkbox"/> 20
Other – please write in appropriate column	_____ 21	_____ 21
None of these	<input type="checkbox"/> 22	<input type="checkbox"/> 22
Don't know	<input type="checkbox"/> 23	<input type="checkbox"/> 23

Q 3 Overall, how satisfied or dissatisfied are you with your local area as a place to live?

Very satisfied
 Fairly satisfied
 Neither satisfied nor dissatisfied
 Fairly dissatisfied
 Very dissatisfied

Q 4 And how satisfied or dissatisfied are you with your home as a place to live?

Very satisfied
 Fairly satisfied
 Neither satisfied nor dissatisfied
 Fairly dissatisfied
 Very dissatisfied

Q 5 How strongly do you feel you belong to your immediate neighbourhood?

Very strongly	Fairly strongly	Not very strongly	Not at all strongly	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Section 2: Your local public services

Q 6 Here are some things that people have said about their local public services. To what extent do you think that these statements apply to public services in your local area?

Please tick one box for each statement

Local public services....	A great deal	To some extent	Not very much	Not at all	Don't know
...are working to make the area safer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
...are working to make the area cleaner and greener	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
...promote the interests of local residents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
...act on the concerns of local residents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
...treat all types of people fairly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Q 7 Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area?

Please tick one box for each service	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Haven't used the service
Surrey Police Force	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="radio"/> 6	<input type="radio"/> 7
Surrey Fire and Rescue Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Your GP (Family doctor)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Your local hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Your local dentist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>

Q 8 Waverley Borough Council and Surrey County Council are also key providers of public services locally, so we would like your views on some of the services we provide. How satisfied or dissatisfied are you with each of the following services provided or supported by these two councils?

Please tick one box for each service	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Keeping public land clear of litter and refuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Refuse collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Doorstep recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Local tips/household waste recycling centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Local transport information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Local bus services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Sport/leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Museums/galleries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Theatres/concert halls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Q 9 Please indicate how frequently you have used the following public services provided or supported by Waverley Borough Council and/or Surrey County Council?

Please tick one box for each service	Almost every day	At least once a week	About once a month	Within the last 6 months	Within the last year	Longer ago	Never used	It does not apply/ don't know
Local tips/household waste recycling centres	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="radio"/> 7	<input type="radio"/> 8
Local transport information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Local bus services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Sport/leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Museums/galleries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Theatres/concert halls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
Parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>

Services are provided to you by Waverley Borough Council and Surrey County Council. Surrey County Council is responsible for education, social care, transport planning, highways, fire services, consumer protection, waste disposal, small holdings and libraries. Waverley Borough Council is responsible for local planning applications, housing, building regulations, environmental health, waste and recycling collection, revenue collection, and leisure and recreation.

Q 10 To what extent do you agree or disagree that these two councils provide value for money?

Please answer for each council	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
Surrey County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Waverley Borough Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Q 11 And now taking everything into account, how satisfied or dissatisfied are you with the way these two councils run things?

Please answer for each council	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Surrey County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Waverley Borough Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Section 3: Information

Q 12 How well informed do you feel about each of the following?

Please tick one box for each statement	Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know
How and where to register to vote	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
How your council tax is spent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
How you can get involved in local decision making	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
What standard of service you should expect from local public services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
How well local public services are performing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
How to complain about local public services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
What to do in the event of a large-scale emergency e.g. flooding, human pandemic flu	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Overall, how well informed do you feel about local public services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Section 4: Local decision making

As with previous questions, when answering, please consider your local area to be the area within 15-20 minutes walking distance from your home.

Q 13 Do you agree or disagree that you can influence decisions affecting your local area?

Definitely agree	Tend to agree	Tend to disagree	Definitely disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Q 14 Generally speaking, would you like to be more involved in the decisions that affect your local area?

Yes	No	Depends on the issue	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Section 5: Helping out

We are interested to know about the unpaid help people give.

Please think about any group(s), club(s) or organisation(s) that you've been involved with during the last 12 months. That's anything you've taken part in, supported, or that you've helped in any way, either on your own or with others. For example, helping at a youth or day centre, helping to run an event, campaigning or doing administrative work.

Please exclude giving money and anything that was a requirement of your job.

Q 15 Overall, about how often over the last 12 months have you given unpaid help to any group(s), club(s) or organisation(s)?

Please only include work that is unpaid and not for your family.

At least once a week	<input type="checkbox"/> 1	I give unpaid help as an individual only and not through group(s), club(s) or organisation(s)	<input type="checkbox"/> 4
Less than once a week but at least once a month	<input type="checkbox"/> 2	I have not given any unpaid help at all over the last 12 months	<input type="checkbox"/> 5
Less often	<input type="checkbox"/> 3	Don't know	<input type="checkbox"/> 6

Section 6: Getting involved

Please think about any groups to which you belong which make decisions that affect your local area. Please exclude anything that was a requirement of your job.

Q 16 In the past 12 months have you...

Please tick one box for each statement	Yes	No
Been a local councillor (for the local authority, town or parish)	<input type="checkbox"/>	<input type="checkbox"/>
Been a member of a group making decisions on local health or education services	<input type="checkbox"/>	<input type="checkbox"/>
Been a member of a decision-making group set up to regenerate the local area	<input type="checkbox"/>	<input type="checkbox"/>
Been a member of a decision-making group set up to tackle local crime problems	<input type="checkbox"/>	<input type="checkbox"/>
Been a member of a tenants' group decision-making committee	<input type="checkbox"/>	<input type="checkbox"/>
Been a member of a group making decisions on local services for young people	<input type="checkbox"/>	<input type="checkbox"/>
Been a member of another group making decisions on services in the local community	<input type="checkbox"/>	<input type="checkbox"/>

Section 7: Respect and consideration

Q 17 To what extent do you agree or disagree that in your local area, parents take enough responsibility for the behaviour of their children?

Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>

Q 18 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

Definitely agree	Tend to agree	Tend to disagree	Definitely disagree	Don't know	Too few people in local area	All the same background
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

Q 19 In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?

A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know/ no opinion
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>

Q 20 In the last year would you say that you have been treated with respect and consideration by your local public services

All of the time	Most of the time	Some of the time	Rarely	Never	Don't know/ no opinion
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>

Q 21 In your opinion, are older people in your local area able to get the services and support they need to continue to live at home for as long as they want to? (This could include help or support from public, private or voluntary services or from family, friends and the wider community).

Yes	No	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>

Section 8: Community safety

Q 22 How safe or unsafe do you feel when outside in your local area after dark?

Very safe	Fairly safe	Neither safe nor unsafe	Fairly unsafe	Very unsafe	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>

Q 23 How safe or unsafe do you feel when outside in your local area during the day?

Very safe	Fairly safe	Neither safe nor unsafe	Fairly unsafe	Very unsafe	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>

Q 24 Thinking about your local area, how much of a problem do you think each of the following are?

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	No opinion
Please tick one box for each statement					
Noisy neighbours or loud parties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>
Teenagers hanging around the streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>
Rubbish or litter lying around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>
Vandalism, graffiti and other deliberate damage to property or vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>
People using or dealing drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>
People being drunk or rowdy in public places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>
Abandoned or burnt out cars	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="radio"/>

It is the responsibility of the police and other local public services to work in partnership to deal with anti-social behaviour and crime in your local area.

Q 25 So, how much would you agree or disagree that the police and other local public services seek people's views about these issues in your local area?

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know

Q 26 And how much would you agree or disagree that the police and other local public services are successfully dealing with these issues in your local area?

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know

Section 9: Protecting the environment

Q 27 In order to protect the environment, we are all encouraged to make changes in our daily lives that will help reduce our carbon footprint. To what extent do you, or would you be willing to do each of the following:

Please tick one box for each statement	I already do as much as I can	I could do this easily	I would find this difficult to do	I would not be willing to do this	Don't know/no opinion
Recycle more of your household waste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Reduce the amount of food waste you throw away	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Make more of your journeys by foot or by bicycle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Use public transport for more of your journeys	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Reduce the amount of gas/electricity you use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Reduce the amount of water you use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Buy more fruit and vegetables grown locally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Buy fresh food with less packaging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>
Avoid or reduce flying	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>

Section 10: About yourself

Please complete these questions which will help us to see if there are differences between the views of different residents. All the information you give will be kept completely confidential.

Q 28 Are you male or female? Male Female

Q 29 What was your age on your last birthday? (Please write in the box) years

Q 30 How is your health in general? Would you say it is: -

Very good Good Fair Bad Very bad

Q 31 In which of these ways does your household occupy your current accommodation?

Owned outright	<input type="checkbox"/> 1	Rent from Housing Association/Trust	<input type="checkbox"/> 4
Buying on mortgage	<input type="checkbox"/> 2	Rented from private landlord	<input type="checkbox"/> 5
Rent from council	<input type="checkbox"/> 3	Other (please tick and write in below)	<input type="checkbox"/> 6

Q 32 How many children aged 17 or under are living here?

None One Two Three Four More than four (tick and write in below) _____

Q 33 And how many adults aged 18 or over are living here?

None One Two Three Four More than four (tick and write in below) _____

Q 34 Which one of these activities best describes what you are doing at present? *Please tick one box*

Employee in full-time job (30 hours plus per week)	<input type="checkbox"/> 01	Unemployed and available for work	<input type="checkbox"/> 6
Employee in part-time job (under 30 hours per week)	<input type="checkbox"/> 2	Permanently sick/disabled	<input type="checkbox"/> 7
Self-employed full or part-time	<input type="checkbox"/> 3	Wholly retired from work	<input type="checkbox"/> 8
On a government supported training programme (e.g. Modern Apprenticeship/Training for Work)	<input type="checkbox"/> 4	Looking after the home	<input type="checkbox"/> 9
Full-time education at school, college or university	<input type="checkbox"/> 5	Doing something else (Please tick and write in below)	<input type="checkbox"/> 10

Q 35 Do you have any long-standing illness, disability or infirmity? (long-standing means anything that has troubled you over a period of time or that is likely to affect you over a period of time)

Yes → Please answer Q36 No → Please go to Q37

Q 36 Does this illness or disability limit your activities in any way?

Yes No

Q 37 To which of these groups do you consider you belong? Please tick one box or write in

White

British
Irish
Any other white background (please write in) _____

Black or Black British

Caribbean
African
Any other Black background (please write in) _____

Mixed

White & Black Caribbean
White & Black African
White & Asian
Any other mixed background (please write in) _____

Asian or Asian British

Indian
Pakistani
Bangladeshi
Any other Asian background (please write in) _____

Chinese

Any other ethnic group (please write in)

Q 38 If there is anything else you would like to add please write in the box below

THANK YOU VERY MUCH FOR TAKING PART IN THIS SURVEY

Please ensure that you have ticked all the relevant boxes and return the questionnaire to QCL Market Research, FREEPOST, 155 Burnley Road, Rossendale, BB4 8BR in the envelope enclosed as soon as possible (no stamp needed)